## DOOR**ITWO**

"I would describe coaching with Anna as not prescriptive, asking you to reflect and to consider if you are making the best choices based upon leadership goals."

*—Director / Program Participant* 

# ANNA BALDWIN

## **REFOCUS, REINVENT, AND REJUVENATE**

Anna Baldwin is an award winning Operations Strategist with 20-plus years of professional experience. She is a Principal at DoorTwo. As the Chief Operating Officer at Innovative Dining Group and Native Foods Café, Anna was responsible for providing the strategic and tactical operational leadership to leverage the passion and culture to achieve sales, earnings and growth targets. She is grounded in systemic processes to refocus, reinvent and move sales and performance to the highest level.



### INNOVATIVE PROCESS STRATEGIST

RIOR TO SERVING AS A COO at Innovative Dining Group, Anna catered to restaurants, wireless and other retail companies to grow sales and profitability. Her specialty is as an Innovative Process Strategist with a proven ability to analyze the business in order to understand and prioritize the core issues facing the company.

At Darden Restaurants Anna was a member of a key engineering team that partnered with Kempner-Tregoe, an expert in systematic, data driven approaches to root cause analysis.

Anna took an unusual career turn from restaurants to wireless to diversify her background. She had an unusually fast

"Reaching beyond yourself to help improve the lives of others is how you become the best version of yourself."

—Anna Baldwin

career path with Verizon Wireless. Anna led the retail sales team from the bottom 10% of performance to the top 1% of all sales teams in the nation.

She was promoted to the Business channel as an Associate Director, and then promoted to lead the Retail Operations team in Southern California.

By capitalizing on her experiences in the restaurant business combined with a thirst for knowledge and a drive to be the best, wireless helped Anna to have the necessary skills to start her own consulting practice prior to joining DoorTwo.

As a consultant, Anna designed and implemented a wide range of programs including performance management, developed a licensing program for wireless, gap analysis, due diligence, B2B sales training, leadership development, crucial conversations, P&L training, strategic selling, strategic planning, brand revitalization, large system implementations, conflict resolution, manpower planning, strategy for effective meetings and leadership succession planning. Anna lives with her husband, Ed, just outside of Asheville, NC. In her spare time she enjoys visiting her daughter Brianna and "Grandhorse" in MD, and keeps busy hiking with her two rescue dogs, paddle boarding, golfing and traveling. Anna and Ed have visited over 25 National Parks and the journey continues.

Anna is currently a Board Member at Red Bucket Equine Rescue (non-profit) in Chino Hills, CA and has been involved with the organization since 2009.

#### EXPERIENCE

- Native Foods
- Innovative Dining Group
- High Def Training and Development

### EDUCATION

 Bachelors in Psychology, Boston College

### AREAS OF EXPERTISE

- Aligning Leadership Teams
- Aligning Strategy and Culture
- Applied Radical Candor
- Assertive Communications
- Assessment Coach
- Building Organizational Learning Communities
- Business Ethics and Strategy
- Business Strategy
- Candidate Selection and Cultural Fit
- Change Management
- Communication
- Conflict Resolution / Management
- Crisis Management
- Culture and Climate Transformation
- Energy and Performance Management
- Followership
- Leadership Development
- Motivation Theory and Achievement
- Organization Development
- Shared Leadership

To meet Anna and book a consultation, call +1-310-515-7555

# BRADFORD F. **SPENCER**, PH.D.

## TRUSTED ADVISTOR TO FORTUNE 500 CEOS AND EXECUTIVES

Dr. Bradford Spencer is Founder of SSCA (now DoorTwo). He is recognized as an original and deep thinker in the field of organizational psychology and a leader in the applications of the behavioral sciences industry. Brad is a trusted advisor to Fortune 500 CEOs and executives from a wide variety of industries including healthcare, technology, sports, and financial management. If you ask Brad, what he really considers himself to be is a lifetime student. He'll tell you that he often learns more from his clients than they do from him (and yes, he still charges them!).

## D O O R 🚺 **T W O**

"The impact of working with Brad is that colleagues with whom I had significant conflict and misalignment, I was able to get a better understanding and agreement. I am more successful overall."

-CEO / Executive Coaching Client



### **EMPOWERING SENIOR LEADERS SINCE 1978**

RAD RECEIVED HIS undergraduate degree in Political Science from Hillsdale College in southern Michigan, which (unbeknownst to Brad at the time) was at the forefront of leadership and organizational development.

Upon graduation, he altered his plans to attend law school and took a job marketing Hillsdale's then underutilized Dow Leadership Conference Center. It was there that Brad received his initial introduction to the field of organizational behavior, working with and learning from management legends like Dr. David McClelland and Dr. Rensis Likert. Brad never looked back.

After a stint at Bank of America early in his career, Brad worked his way up to Director of Employee and Organizational Development at Mattel, where he initiated groundbreaking programs backed by extensive research.

"The measure of your life will be the people you impact and how." —Brad Spencer Observing that organizations fostered managers not leaders, Brad continued his quest to better understand what it takes to be an exceptional leader and in 1978 founded the consultancy that would later become SSCA and now DoorTwo.

Brad earned an MBA from Pepperdine University, where he met his future business partner Tom Shenk. Brad earned a Ph.D. in Psychology from International College, where he studied under the tutelage of the renowned Dr. Hedges Capers, whose son later became Brad's third business partner.

In the decades since, Brad has advised thousands of clients in nearly all fields. He has lectured at USC's Marshall School of Business and served as an Executive Advisor to their MBA program.

Brad has also taught in the UCLA extension program, served as Adjunct Professor in the Graduate School of Industrial Psychology at California State University, Long Beach, and has served as Director and advisor to numerous boards. Brad's most recent project is the completion of his book, *Straight Line – The Shortest Distance Between You and Your Results*, punctuating his many years coaching senior leaders. Brad continues to offer much wisdom (rooted in science, of course) to his many clients and to his dedicated team. And he still loves a good prank. Ask him to tell you the one about the forklift...

Brad and his wife Connie live in Rolling Hills Estates. They enjoy traveling to Silicon Valley to spend time with their son, daughter-in-law, and their two clever grandchildren, who keep Brad on his toes via FaceTime between visits.

#### AREAS OF EXPERTISE

- Applied Radical Candor
- Assertive Communications
- Business Ethics and Strategy
- Candidate Selection and Cultural Fit
- Change Management
- Communication
- Leadership Development
- Motivation Theory and Achievement
- Research-based Applied Behavioral Sciences

### EXPERIENCE

- Founder, SSCA, Inc.
- Bank of America
- Mattel, Inc.
- Hillsdale's Dow Leadership Conference Center

#### EDUCATION

- Bachelor of Arts in Political Science, Hillsdale College
- Master of Business Administration, Pepperdine University
- Doctor of Philosophy in Clinical Psychology, International College

To meet Brad and book a consultation, call +1-310-515-7555



"Innovation is a rebellious dance with the ordinary, it requires impartial curiosity as the central rhythm."

—Eduardo Atienza

# EDUARDO **ATIENZA**, M.A

## THOUGHTFUL, INTENTIONAL, INTUITIVE

Eduardo has a natural curiosity and a passion for storytelling; he excels at exploring new perspectives while inviting others to challenge their boundaries and conventionality. Eduardo is driven to deeply understand others and is naturally inquisitive. He is gifted in engaging others to communicate in ways they didn't expect. Eduardo is thoughtful, intentional, and intuitive in all he develops and contributes.



## **BUILDING CHANGE RESILIENCE**

DUARDO BEGAN HIS professional journey through a fascination with social and cultural studies exploring healthcare challenges derived from cultural language barriers and focusing on the idea that company culture and climate play a critical role in workers' behavior and success.

By aligning his entrepreneurial spirit with his skills of helping companies build cultures that are change resilient, Eduardo brings welcomed objectivity and creativity to organizational challenges and problem-solving. Eduardo is certified in and regularly facilitates the Change Cycle<sup>™</sup> workshop with clients across a variety of industries, including healthcare, construction, industrial, and financial.

Eduardo understands that a mindful workplace is not only a key component of employee satisfaction but a clear indicator of psychological and emotional wellbeing, particularly during times of unprecedented change. Eduardo has a proclivity toward innovation, even as a student confounding a for-profit fashion label that raised money and awareness for non-profit organizations. Eduardo's enthusiasm is truly contagious, especially if you're willing to "be real" and share a good laugh. You will often find him with a video camera in hand, documenting life's moments. Above all, he believes in purpose-driven work. In fact, it's the only way he can work.

### AREAS OF EXPERTISE

- Change Management
- Energy and Performance Management
- Leadership Development
- Mindfulness in the Workplace

### EXPERIENCE

- Associate Project Analyst, Rapid7
- Founder, Rock the Socks

### EDUCATION

- Certified Workplace Mindfulness Facilitator (CWMF
- Master of Arts in Sociology, Arizona State University
- Bachelor of Arts in Communication Studies, Cal State University of Los Angeles

To meet Eduardo and book a consultation, call +1-310-515-7555



"The common factor in success and happiness is recognizing the humanity of what we do and exploring what that means. This doesn't detract from business results; it accelerates them."

# JEFF MILLER, PH.D.

## MASTER OF MOTIVATION

Jeff Miller, Ph.D. has a true passion for learning and continuous growth. He has spent a lifetime understanding what motivates individuals and teams. With educational psychology at the core of his consulting practice, Jeff believes all of us are students and every situation is an opportunity to gain a deeper understanding of what it means to thrive in a rapidly evolving world. Before joining DoorTwo, Jeff was Chief Learning Officer and Vice President of Learning and Organizational Effectiveness at Cornerstone OnDemand, where he oversaw employee engagement and motivation, learning and development, tech enablement, career mobility, and the company's executive leadership development program.



## APPLYING LEARNING AND MOTIVATION TO LEADERSHIP ROLES

HILE AT CORNERSTONE, Jeff introduced Development Day and the idea that everyone is both a teacher and a learner. Employees began hosting "Crafternoons" teaching an area of their interest to others, from baking to foreign languages to metalsmithing or money management. The program became a wild success.

As Director of Training and Development at The Coffee Bean & Tea Leaf and Anna's Linens, he established learning and development programs and systems for thousands of employees worldwide, aligning people with organizational goals and helping them get "unstuck."

Jeffs voracious appetite for learning and motivating people developed early in his career as a middle school teacher in the Los Angeles Unified School District and later designing student success programs at Santa Monica College.

His impactful style and the resulting success of his students taught Jeff that anything is possible with the right leader. He launched a consulting company and began working with students in (what others called) some of the most dangerous, struggling schools within the district, further expanding his influence throughout the city. Jeff taught educational psychology at the university level for more than 25 years, giving up coveted tenure (twice!) to broaden his reach beyond the traditional classroom and into the boardroom.

He continues to be his best in front of a group, likening the recognition of new concepts and ideas to "turning on lights in a dark room." Jeff says the moment the energy changes, people can play, ask questions, and begin to transform.

Jeff is the author of two books on motivating adolescents and continues to publish articles for Inc., Entrepreneur, Forbes, and Fast Company on the topics of workplace trends, corporate learning strategies, helping company cultures converge post-merger and acquisitions, and many others.

Jeff was a featured host of the HR Labs Podcast, which explores how organizations can create a better employee experience.

Jeff lives in Los Angeles with his wife and, when he pulls himself away from work, he loves spending time with his two adult daughters, surfing, and exploring California campsites in his trailer. He adores Italian food and has a soft spot for vegans.

### AREAS OF EXPERTISE

- Aligning Leadership Teams
- Aligning Strategy and Culture
- Applied Radical Candor
- Assertive Communications
- Building Organizational Learning Communities
- Business Ethics and Strategy
- Change Management
- Communication
- Conflict Resolution / Management
- Crucial Conversations
- Culture and Climate Transformation
- Elevating Personal Capacity
- Followership
- Leadership Development
- Motivation Theory and Achievement
- Organizational Behavior
- Organization Development
- Presentation Skills
- Scaling Startups
- Situational Leadership
- Research-based Applied Behavioral Sciences

### **EXPERIENCE**

- Cornerstone OnDemand
- The Coffee Bean & Tea Leaf
- Santa Monica College

### EDUCATION

- Bachelor of Arts in Communications, USC
- Master of Education, Pepperdine University
- Doctor of Philosophy in Motivation and Learning, USC

# To meet Jeff and book a consultation, call +1-310-515-7555

## "Shaun is good at co-creating, to understand what the needs are... this is NOT a canned version. DoorTwo provides a tailored version addressing where the organization needs to go. Result is no doubt more growth with more engaged workforce and gaining and retaining better talent."

—Vice President, Human Resources / Leadership Development Client

# SHAUN DYKE

# NATURAL SKILL THAT LEADS TO EXTRAORDINARY SUCCESS

With a deep passion for leadership development, Shaun encourages his clients to see things differently. He has a gift for seeing what's really at stake in any situation and a knack for hearing even what's not being said. He actively reminds leaders that they can choose the impact they

> have on their teams, colleagues, careers, and their own lives. The energy Shaun brings into the room invites others' energy to meet his, challenging them to be present, open, and accountable. It's his natural method and it's what leads to his extraordinary success with clients.



## HIGH ENERGY COMBINED WITH A STRONG WORK ETHIC

**SELF-PROPELLED, SHAUN'S** realworld knowledge and tenacious work ethic helped him move up the ladder during twenty years at Nestlé USA. There, he garnered broad experience in many areas, from manufacturing and operations to marketing and management, culminating in his last role at Nestlé as Head of Leadership Development.

Because of this relationship, when Shaun joined SSCA (now DoorTwo), he continued to work closely with Nestlé's leadership team and was tapped to launch a cultural revolution within Nestlé that dynamically changed the company's internal working culture. To date, these groundbreaking programs have impacted thousands of Nestlé employees!

Shaun holds a Bachelor's in Business Administration and an MBA from USC's Marshall School of Business. When he isn't traversing the country to meet with clients, he prioritizes time with his wife, Kathleen, and his children.

Whether at work or play, Shaun exudes his values of growth, curiosity, and joy (ask him about the skate ramps he built with his son and you will see for yourself)...

### AREAS OF EXPERTISE

- Aligning Leadership Teams
- Aligning Strategy and Culture
- Applied Radical Candor
- Business Ethics and Strategy
- Business Strategy
- Change Management
- Communication
- Conflict Resolution / Management
- Crisis Management
- Crucial Conversations
- Culture and Climate Transformation
- Elevating Personal Capacity
- Energy and Performance Management
- Followership
- Leadership Development
- Motivation Theory and Achievement

"My experience with Shaun made me lead my team in a radically different way; and changed me to be a better wife and mother."

*—Director / Leadership Development Client* 

### EXPERIENCE

- Nestlé USA
- US Navy

#### EDUCATION

- Masters in Business Administration, University of Southern California
- Bachelors in Business Management, Boise State University

To meet Shaun and book a consultation, call +1-310-515-7555



"Stephanie helps people find the answers within themselves. She helps us uncover who we are, what we want, and what we need to do to get there, but is not prescriptive or domineering. It's about helping us find our own answers and understand ourselves and our context better."

*—Vice President / Executive Coaching Client* 

# STEPHANIE AU

## STELLAR COMBINATION OF BUSINESS EXPERIENCE, KNOWLEDGE AND MOXIE

Stephanie Au develops leaders. As a Partner at DoorTwo and a veteran of Human Resources and Organizational Development, Stephanie helps leaders hone their ability to become aware that how they "show up" each day impacts the people around them, and in turn, their business results. Moving seamlessly between classroom-based facilitation, group work, and one-on-one coaching, Stephanie brings a stellar combination of business experience, behavioral science knowledge, and straight-up moxie to her clients, transforming their communication with staff, their colleagues, and their families.



## GUIDING LEADERS TO TRANSFORM CULTURES FOR SUCCESS

FTER EARNING HER business degree at Portland State University, Stephanie established Human Resources departments within small companies in the fields of real estate, architecture, and technology. Not long after, she was offered a position as HR Director for a healthcare insurer on the island of Guam, and she jumped at the chance to move there with her young family.

Stephanie quickly learned to adapt to the affiliation-culture on Guam, which differed from that of the mainland.

"With a real focus on leadership and business outcomes, Stephanie brings personal experience, and deep knowledge of how people interact to engagements. This allows people to focus and be better leaders as a result but it also provides you the opportunity to be a better human being as well."

---Vice President / Executive Coaching Client She completely changed her methods and practices to get to know employees and gain their trust, as Stephanie never asks those she leads to take on something she isn't willing to do herself. In short order, both employee satisfaction and the organization's profits soared.

In 2018, Stephanie co-designed and executed a leadership foundation program for Nestlé USA that was delivered to all 170 of Nestlé's top leaders.

Shortly after, she began coaching executives on how to integrate these new models, and the leadership culture within Nestlé began to transform. The program was so well-received, Stephanie and her partners have since taught it to more than 2,500 Nestlé USA employees. Stephanie continues to guide Nestlé's leaders on their strategic and organizational design efforts and has become a trusted advisor to the executives and their teams.

"Stephanie holds a mirror up, creating context by understanding the environment and allowing you to discover where you want to go." —Vice President / Executive Coaching Client Stephanie completed her MS in Psychology and BS in Business Administration and is currently certified in numerous business models, including human motivation, mastering leadership, appreciative inquiry, communication, and change management.

Outside of her coaching and culture transformation work, Stephanie is many other things. She has an adventurous spirit and loves to travel. Outside of a meeting room, she is happiest on a yoga mat or on the beach with her family and a stack of books.

#### **AREAS OF EXPERTISE**

- Aligning Leadership Teams
- Applied Radical Candor
- Assertive Communications
- Communication
- Culture and Climate Transformation
- Followership
- Leadership Development
- Motivation Theory and Achievement
- Organization Development
- Scaling Startups

### EXPERIENCE

- Nestlé
- Zurich North America
- Kaiser
- Emerson
- Edwards Lifesciences
- Cornerstone
- Long Beach Transit
- TakeCare Insurance Company
- Sienna Architecture Company
- Hewlett Packard

### **EDUCATION**

- Bachelor's of Business Administration, Portland State University
- Masters of Science in Psychology, Walden University

# To meet Stephanie and book a consultation, call +1-310-515-7555

"Susan is a truth teller... and we have made great progress. The ROI with DoorTwo (formerly SSCA) is very high. It's not instant gratification... it's so great to have someone come in and look at your organization to help plot the path forward. "

—Co-Founder / Executive Coaching Client

# SUSAN PEIRCE

## AN INTUITIVE, DIRECT APPROACH

Susan Peirce has a keen understanding of business and a steadfast desire for results. As a DoorTwo Partner, she has been an integral part of the growth and transformation of hundreds of businesses in her more than thirty years working in Leadership and Organizational Development. She offers clients an opportunity for growth and the ability to access sincere vulnerability, opening the door for them to "get out of their own way" and achieve remarkable business results. Susan is sought-after by Fortune 500 companies, mid-sized businesses, and start-ups for her intuitive, direct approach and her expertise in the areas of organizational climate, conflict resolution, transformational change, candidate assessment and selection, executive coaching, and crisis management (just for starters).



## CUTTING EDGE EXPERIENCE IN ORGANIZATIONAL DEVELOPMENT

Susan HAS MAINTAINED a diverse practice over many years and brings a breadth of experience to her clients. She continuously offers opportunities for growth and accountability in a supportive way that invites people to redesign their destiny if they choose, revealing the true hallmark of her leadership development approach.

Susan intentionally expanded her client portfolio to a myriad of industries including cyber security, high tech, investment banking, manufacturing, packaged goods, healthcare, and nonprofits.

Susan's self-imposed standards of excellence made her stand out early in her career in the restaurant business as she was quickly tapped by the Jolly Roger chain to launch new locations.

Her success there led to a position with Collins Foods, where Susan developed programs to facilitate the joint venture between Collins Foods and Lettuce Entertain You, leading to innovative restaurant concepts including the revered Gino's East of Chicago and lively, retrothemed Ed Debevic's. While at Collins Foods, Susan cut her teeth conducting multiple Job Competency Assessments (JCA) and served as a primary assessor for assessment centers. She learned everything she could about psychometrics and instruments and how they link to strengths and achievement.

Before joining DoorTwo, Susan took a key leadership position with IOLAB, a Johnson & Johnson company. There she led the OD function, their wellness program, and was instrumental in implementing the flagship Total Quality Management (TQM) into their manufacturing platform. Her business results earned Susan the youngest female manager within the company at that time. As a Partner at DoorTwo, her clients can attest to her generosity of expertise and time, and her loyalty has led many to consider Susan an extension of their leadership team.

Susan possesses a lifelong

entrepreneurial spirit (she started her first profitable business at the age of 14) and a passion for philanthropy.

She serves as President of Red Bucket Equine Rescue, an organization she founded in 2008. Red Bucket has become one of the most successful non-profit equine rescues in the country. It is not accidental that she created a model of rescue that significantly increases the probability of success, just like she has done within her executive coaching and business consulting practice at DoorTwo.

Susan served as the Technical Advisor to the Sony Pictures' movie, *Emma's Chance*, a 2016 feature film inspired by the lifesaving work of Red Bucket.

She is a Senior Consultant to the film Solanna and is Executive Producer of a documentary feature film entitled Saving Opportunity. She also conducts executive retreats at Red Bucket Ranch on a variety of topics including social intelligence and the harmful impact of labeling.

Susan's biggest bucket-filler outside of work is showjumping (or what her dad described as the "original extreme sport"). It requires nuanced technique, an endless pursuit of perfection, and a tremendous amount of patience. These characteristics artfully collide with Susan's unparalleled honesty and unexpected sense of humor, generously benefitting her clients and colleagues alike.

### AREAS OF EXPERTISE

- Aligning Leadership Teams
- Aligning Strategy and Culture
- Applied Radical Candor
- Assertive Communications
- Assessment Coach
- Building Organizational Learning Communities
- Business Ethics and Strategy
- Business Strategy
- Candidate Selection and Cultural Fit
- Change Management
- Communication
- Conflict Resolution / Management
- Crisis Management
- Crucial Conversations
- Culture and Climate Transformation
- Empowering Organizational Capacity
- Energy and Performance Management
- Leadership Development
- Motivation Theory and Achievement
- Organizational Behavior
- Organization Development
- Presentation Skills

To meet Susan and book a consultation, call +1-310-515-7555

"Tom is a resource to help manage people... and ultimately achieve your business objectives. He's approachable and likable and makes people feel comfortable but has a direct way about him that people learn to appreciate."

—COO / Executive Coaching Client

# TOM SHENK

## IT'S ALL ABOUT RELATIONSHIPS

Tom helps clients and their companies optimize their "human resource" through skill development, encouragement, and candid executive coaching. Tom focuses on C-suite executives, awakening them to conscious leadership. His deep expertise enables him to subsequently ensure the permeation of proven, behaviorbased models to leaders throughout the organization with the goal of creating healthy cultures from which organizations thrive and perform.

Two key principles inform Tom's approach:

- "Leadership is relationship and relationship is everything"
- 2 "Are we as leaders behaving in a way that encourages the best from others?"



### THERE IS NO MYSTERY ABOUT WHAT MAKES UP HEALTHY COMPANIES

om is an expert facilitator, setting in motion and strengthening participants' journey from unconscious leadership to conscious leadership. By creating a psychologically safe setting, Tom "ups" the game and mirrors what he coaches: listening, reflecting, and being courageous in engaging with and among participants. Tom has a unique style that unpacks what a person already knows before adding a new perspective or solution. In this way people feel heard, understood and are ready to learn something new. Little time is wasted. Candidly sometimes he comforts the afflicted and sometimes he afflicts the comfortable. His bottom-line measure is that through transforming leadership behavior, employee engagement and results soar.

"The net benefit of working with Tom is that he helps me think through things and understand underlying issues, to come out with a plan."

*—President and CEO / Executive Coaching Client* 

Tom's studies in Organizational Development and Organizational Behavior were the impetus for his transition to leadership consulting. He is convicted that "healthy people lead healthy companies" and has focused his career on doing just that. Tom has over 30 years consulting experience and his impact extends from small companies seeking to grow to large organizations embarking on major change. One of Tom's special gifts is facilitating year-long leadership programs for the organizations with which he engages.

His experience is that there is more damage done in the world by people taking offense than there ever will be by giving offense. He believes that forgiveness is the inhale and gratitude is the exhale. Forgiveness begins with selfforgiveness from which healthy leaders and people emerge.

Tom was born and raised in Pasadena, California. He is a devoted husband to his wife Kit, and father to his two sons, John and Robert and a grandfather to five boys. Tom is an active leader in his church where he teaches topics ranging from communication to parenting. Tom is an avid skier, golfer, tennis player, and lest this biography be incomplete, he would prefer to fly fish than do anything.

#### AREAS OF EXPERTISE

- Applied Radical Candor
- Assessment Coach
- Assertive Communications
- How to Have Important and Difficult Conversations
- Candidate Selection and Cultural Fit
- Change Leadership
- Conflict Resolution and Management
- Executive Coach (for C-suite and high potential leaders)
- Leadership Development
- Motivation Theory and Practice
- Organizational Behavior
- Developing an Engaged Culture of Shared Leadership

"Tom is really part of the fabric of our company and he has been a great hand in developing our leaders. Our engagement scores, retention and business results are the evidence." --COO / Executive Coaching Client

#### **EXPERIENCE**

- Wells Fargo
- European American Bank
- Adjunct Professor, University of California Los Angeles, Extension Program
- Guest Lecturer, California State University Long Beach

#### **EDUCATION**

- Bachelor of Arts in Political Science, University of Southern California
- Master of Business Administration, Pepperdine University
- Master of Science in Organization Behavior, University of Southern California

## To meet Tom and book a consultation, call +1-310-515-7555

Tom authored the book "the truth about Forgiveness."